

Ref	Risk	Response
1	Budget & Financial Resilience	Treat
2	Corporate Governance	Treat
3	Workforce	Treat
4	Uncontrolled Development (Local Plan Update)	Treat
5	Outcomes & Costs for Children with SEND	Treat
6	Health & Safety	Treat
7	ASC Supplier Sustainability and Sufficiency	Treat
8	Cyber Security	Treat
9	Deliver Council's Climate Emergency Action Plan	Tolerate
10	Major Emergency Response (e.g. Pandemic)	Treat
12	Health & Social Care Reform – remove	Treat
13	Adult Safeguarding – all statutory responsibilities	Treat
14	Children's Safeguarding	Treat
15	Resources to support emerging communities	Treat
17	Mainstream Education Provision (?)	Treat
18	Magnitude of change for 2024 Elections*	Treat
19	Information Governance	Treat
20	Website Replacement	Treat
21	Local Housing Needs	Treat
22	Support for Unaccompanied Asylum Seeking Children*	Treat

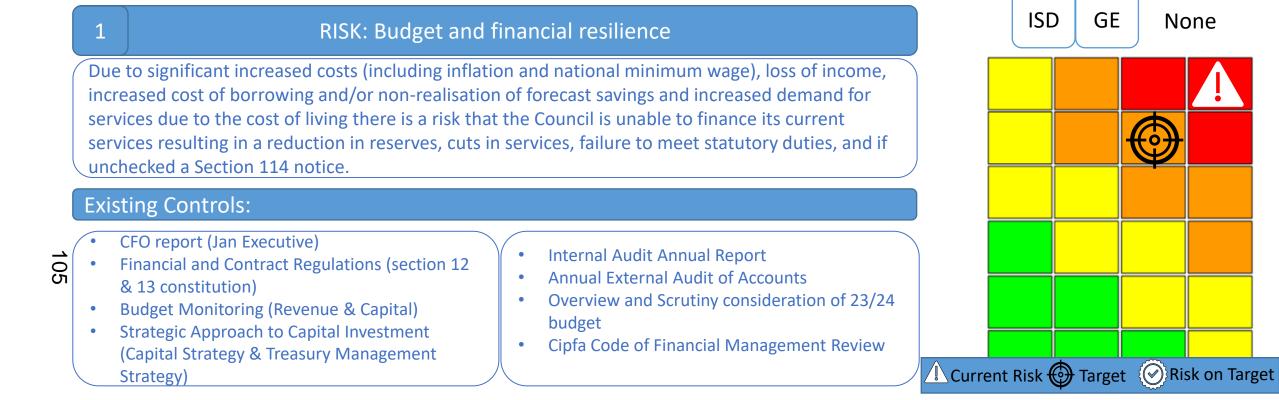
Key to Abbreviations

SC - Cllr Stephen Conway, Leader of Council and Executive member of housing
PB - Cllr Prue Bray, Deputy Leader and Executive member for children's services
CJ - Cllr Clive Jones, Executive member for business and economic development
RBF - Cllr Rachel Bishop Firth, Executive member for equalities, inclusion & fighting poverty
LF - Cllr Lindsay Ferris, Executive member for planning and the local plan
SK - Cllr Sarah Kerr, Executive member for climate emergency and residents services
IS - Cllr Ian Shenton, Executive member for the environment, sports and leisure
PF - Cllr Paul Fishwick, Executive member for active travel, highways and transport

- DH Cllr David Hare, Executive member for wellbeing and adult services
- ISD Cllr Imogen Shepherd-Dubey, Executive member for finance
- SP Susan Parsonage, Chief Executive
- GE_ Graham Ebers, Deputy Chief Executive & Director of Resources & Assets
- SV Sally Watkins, Chief Operating Officer (COO)
- HW Helen Watson, Director of Children's Services
- GF Giorgio Framalico, Director of Place & Growth
- MP Matt Pope, Director of Adult Social Services
- AM Andrew Moulton, Assistant Director Governance & Monitoring Officer
- GC Graham Cadle, Assistant Director Finance
- LL Louise Livingston, Assistant Director Human Resources and Organanisational Design
- TS Trevor Saunders, Assistant Director, Planning
- JW Jackie Whitney, Strategic Lead Customer, Change and IT
- RH Rhian Hayes, Assistant Director Economy and Housing
- FH Francesca Hobson, Assistant Director Environment and Safety

Key Priorities (from Community Vision and Council Plan)

- 1. Safe, strong communities
- 2. Enriching lives
- 3. Right homes, right places
- 4. Keeping the Borough moving
- 5. A clean and green Borough
- 6. Changing the way we work
- 7. Be the best we can



Change

Owner

Mitigating Actions	Owner	Date	Status
Overview & Scrutiny Budget Overview including reserve position	GC	2 October 2023	On track
Sign off of Annual Accounts 2021/22	GC	February 2024	At risk
Constitution Review of financial, governance and procurement regulations	AM	February 2024	Some issues
Internal Audits of financial systems	GC	March 2024	On track
Review of capital programme and associated monitoring (Gold Group)	GC	March 2024	On track
Review of Cipfa Code of Financial Management action plan	GC	November 2024	Some issues
Review of the councils overall financial standing and reserves	GC	November 2024	On track



RISK: Corporate Governance

Governing effectively to ensure achievement of the Council's purpose and priorities within the resources available and achieving value for money. Without effective corporate governance, there is a risk that through unethical behaviour or ineffective decision-making, residents lose trust in the way the Council undertakes and carries out its duties.

Existing Controls:

106	Community Vision and Corporate Delivery Plan Local Code of Corporate Governance Constitution (i.e. Council rules of procedure, conduct and compliance, anti fraud & corruption policies) Annual Governance Statement Key Performance Indicator Reporting (OSMC) and Annual Report	 Current Ris			A.	arget
	Annual Report Governance Dashboard	Current Ris	< 💮 Targ	et 🎯 F	Risk on Ta	arget

Owner

SP

SC

Change

None

Mitigating Actions	Owner	Date	Status
Update on 2022/23 AGS action plan implementation	SP	November 2023	Complete
Interim Council Plan	SP	November 2023	On track
Review of the Councils Constitution	AM	February 2024	Some Issues
Assurance Framework presented to Audit Committee	AM	February 2024	On track
Community Vision agreed with Partners	SP	July 2024	On track

RISK: Workforce

Due to the national challenges in recruiting and retaining permanent staff with the right levels of skills, competence and experience, there is a risk to the council's ability to deliver its community vision and statutory responsibilities, which could, if not managed lead to fines, reputational risks and harm to residents. (frontline adult and children's workers)

Existing Controls:

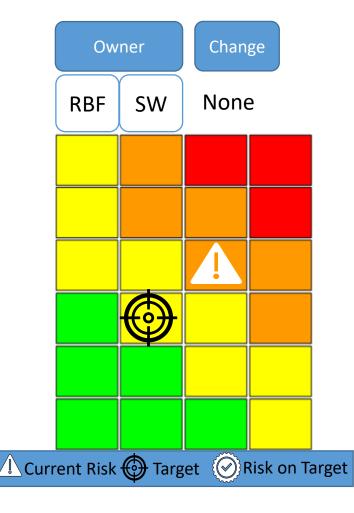
• Pay Policy

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- Meet Statutory Equal Pay requirements
- Annual Performance Appraisals
- Reward and Recognition
- Training Budgets
- Recruitment Specialists
- Corporate Agency Contract

- Workforce Dashboard and Establishment reporting
- HR systems (BWO, Applicant Tracking and Learning Management)
- Mandatory Training
- Learning & Organisational Development Functions



Mitigating Actions	Owner	Date	Status
Engage with stakeholders to undertake HR policy review with implementation and training programme set up to support review	LL	31 Mar 24	On track
New People Strategy in development	LL	31 Jan 24	On track
Review of all Recruitment processes	LL	31 Jan 24	On track
Leadership Learning programme in development	LL	31 Dec 23	On track



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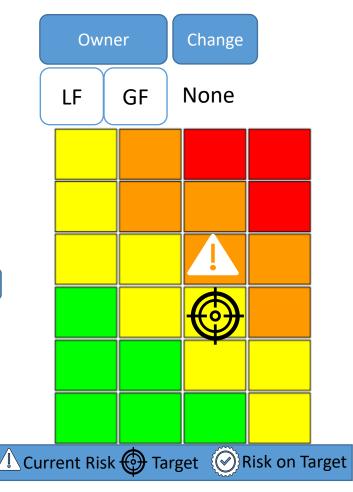
RISK: Uncontrolled Development - Local Plan Update

Without effective planning policies, there would be no real control or influence over where and how new housing and other types of development take place. This could lead to housing and other forms of development being allowed in poor locations, being of lower quality, and in places where infrastructure cannot be improved to help deal with the impacts.

Existing Controls:

- Timetable for adoption of new Local Plan in place but needs to be reviewed
- Resources allocated and kept under review
 - Cross party planning policy working group reconstituted following election of new administration

- O&S regular update on LPU progress
- Revised growth strategy consulted upon in November 2021 – January 2022
- Monitoring housing developments and five-year land supply



Mitigating Actions/Key Milestones	Owner	Date	Status
Local plan timetable to be reviewed Next local plan consultation stage (Regulation 19) Submission of Local Plan Update to Government	TS TS TS	July 2023 November 2023 March- June 2024	On track On track ^{*1}
Inspector examination	TS	August 2024	On track
Adoption of LPU	TS	2025	On track* ²



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RISK: Outcomes and Costs of Provision for Children with SEND

Due to increased demand and complexity of need there is a risk that there are insufficient funds to ensure Children with SEND receive adequate provision without further overspend on the High Needs Block (£10m+) and the related transport costs, risking a substantial impact on the Council's finances.

Existing Controls:

 Childrens' Services Overview & Scrutiny Regular review of SEND Strategy Collaboration with SEND Voices & SENDIASS Wokingham Monitoring and Forecasting of Need and Demand Gold & Silver Monitoring and Direction Meetings Weekly Learning from other Local Authorities (Safety Valve and DBV) Improved relationships with p Weekly meetings with DfE SEN Deficit Reduction Plan Expansion of Addington Winnersh Farm School (PRU improvement Resource Base & SEND I Successful School Bids (ND Advisor School Oak Tree) Jnit review (2)	Current Risk 💮 Ta	rget (C)Risk on Targ	get
Mitigating Action	Owner	Date	Status	
Launch of interim Specialist Outreach Model for Early Intervention (full model in developme	nt) MZ	September 2023	On track	
		•		
New SEN Resource Bases open	MZ	September 2024	On track	
New SEN Resource Bases open New Post 16 Pathways open	MZ MZ		On track On track	
		September 2024		

Change

None

Owner

HW

PΒ



Survey of Council Properties to establish presence of Reinforced Autoclaved Aerated Concrete (RAAC)	SM	September 23	On track
Commissioning an external peer such as the British Safety Council to review our H&S compliance and support overall focus and direction	LL	November 23	On track
Refine H&S key performance indicators	LL	December 23	On track
Health and Safety Board implements an annual safety improvement action plan	GE	April 24	On track

Key Priority at Risk: Enriching Lives & Safe, Strong Communities

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RISK: Adult Social Care Supplier Sustainability and Sufficiency

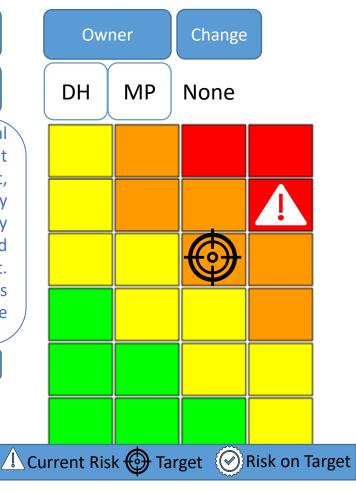
Due to increasing needs of our local older and disabled people population demand is increasing, placing the social care system under huge strain. It is acknowledged that nationally that there has historically been insufficient funding within the care sector to meet the challenges faced by our local care providers. The lack of a permanent, sustainable funding deal are further exacerbated by external factors including the cost-of-living crisis, inflationary pressures and workforce pressures impacting on capacity within the sector leading to a high level of instability within the social care market. There is a risk that a provider may fail, that we are carrying more statutory risk and higher waiting lists, or that we are unable to source care good quality, suitable care for a vulnerable resident. There have been recent provider failures in 2023 and more packages of care handed back by providers. Not only is this impacted on our finances but if the risk continues, it is expected to also have an impact on the quality of care delivered.

Existing Controls:

- Care Capacity Tracker monitoring and targeted action taken as required
- Lobbying of MPs and Government
- Workforce Strategy workstreams in place
- In-house provision (via Optalis) is seen as one of our best opportunity to control costs and managing sufficiency within the local market

• Quarterly provider forums

- Early warning flags identified for key providers
- Offered commissioned providers a 7% (capped so that rates did not go above
- acceptable threshold) uplift in 2023/24
- Allocation of existing government grantsMarket Sustainability Plan published



Owner	Date	Status
MP	March 24	On track
MP	March 24	On track
	MP	



SK

	Change
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None

SW

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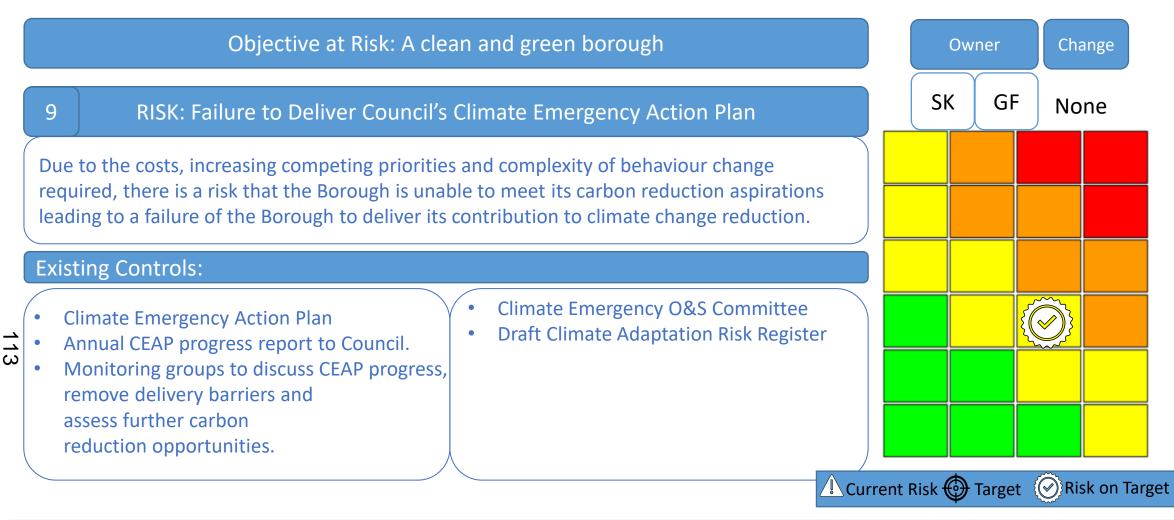
RISK: Cyber Security

Due to an external cyber attack (Ransomware) there is a risk of unavailability of key information and/or disclosure of personal sensitive data causing inability to deliver services, increased costs, fines, reputational damage and loss of trust.

Existing Controls:

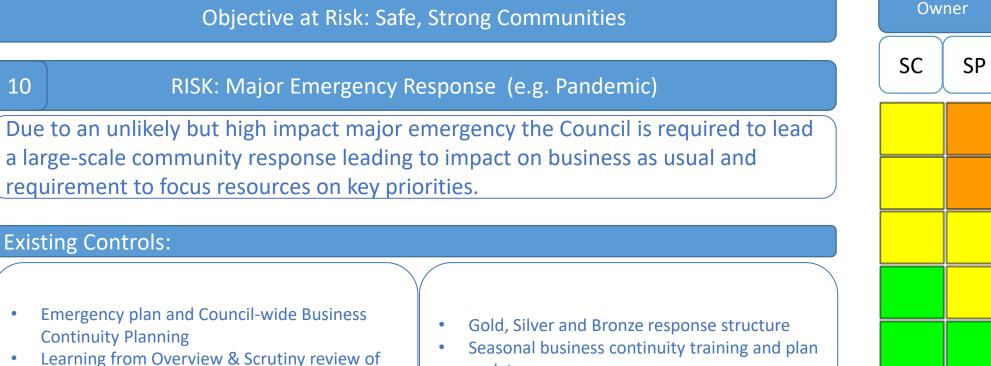
Routine & Emergency patching and firewall Cyber security response team BCP • configuration (increased frequency) Public Service Network Accreditation (expires 2024) • Following NCSC Board Toolkit Action Plan Independent penetration testing (annual) 112 ٠ Membership of the South East Warning Advisory Information Security and Acceptable Use Policy . Group Encrypted and patched equipment . **Cyber Incident Plan** Cyber security awareness campaign • Cyber Response Partner Internal Audit • SEIM and SOC Internal Data & Information Governance Board • Simulated phishing attack programme Security monitoring and response ⚠ Current Risk ⊕ Target 🔗 Risk on Target . **CLT Cyber Security Leadership Briefing Mitigating Action** Owner Date Status

Commence work on Cyber Essentials Plus or Future Networks 4 Government (FN4G) Accreditation dependant on decommissioning of PSN	WL	Jan 24	Continuing with PSN until dates from GDS
Internal simulated phishing campaign	JW	Oct 2023	On track



Mitigating Action	Owner	Date	Status
Fourth annual progress report on delivery of the Climate Emergency Action Plan to Council	RH	Sept 2024	Some issues
Development of an adaptation plan to adapt operations and infrastructure to climate impacts	RH	Dec 2024	On track

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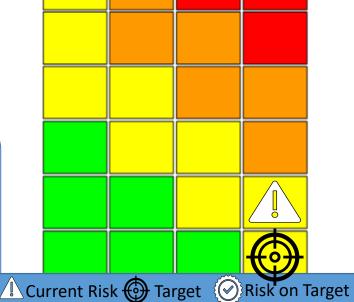
- Covid response
- In-house Emergency Planning Service

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- updates
- Delivering training for gold, silver and bronze



Change

None

Mitigating Action	Owner	Date	Status
Silver command restructure	FH/SB	September 2023	On track
Service level review of Emergency Planning by neighbouring authority and/or Emergency Planning College	SB	November 2023	On track
Reviewing key emergency plans (including major incident plan)	FH/SB	November 2023	On track
Creation and implementation of revised business continuity programme	FH/SB	November 2024	On track

ОЛ

RISK: Failure to meet statutory duties (Safeguarding Adults)

Due to insufficient capability/capacity, there is the risk that the Council does not meet its safeguarding responsibilities for adults leading to avoidable harm, litigation, fines and reputational damage. There is risk associated with the change in legislation for Liberty Protection Safeguards (LPS) as the plans have not yet been confirmed and the demands on the system are not yet fully known.

Existing Controls:

- Adult Safeguarding Hub (ASH)
- Pan Berkshire Policies and Procedures
- ASH new proportionate and person-centred processes and pathway
- ASH fully staffed and dedicated Admin
- Effective relationships embedded with key partners and forums
- Management and supervision

- Staff training and awareness
- Berkshire West Safeguarding Board
- Care Governance Quality Assurance
- Risk Assessment for Safeguarding complete
- Joint working between HoS and PSW
- Quality Assurance Framework in place
- Health Overview & Scrutiny Committee

Ow	vner	Change
DH	МР	Increase
Current R	isk 💮 Ta	arget 🧭 Risk on Targ

Mitigating Action	Owner	Date	Status
ASC workforce strategy and delivery of action plan being driven through a number of workstreams	MP	March 24	On track



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RISK: Failure to meet statutory duties (Safeguarding Children)

Whilst it is recognised that the risk of harm to children and young people can never be completely eliminated, if sufficient controls are not in place, there is a risk of avoidable harm to children leading to litigation, fines and severe reputational damage to the Council.

Existing Controls:

 Scrutiny by the Children's Services O&S Committee Scrutiny from the BWSCP Child Protection Procedures and Safeguarding Partnership Social work practice development through the Learning & Development Programme Quality Assurance Framework Case Reviews & Audits Robust Policies and Procedures Clear Practice Framework Staff Supervision, challenge and support 	acity. rs to support supervisi support practice qualit orkforce as required sts as required to mee	y t	Target ()Risk on T	e Target
Mitigating Action	Owner	Date	Status	
Practice Improvement Programme for Children's Services	MD/AD	March 24	On track	
Review of QA Framework to ensure appropriate challenge and identification of emerging risks at the earliest stage	MD	March 24	On track	
Recruitment and Retention programme to ensure sufficient capacity and capability	VEK	March 24	On track	
Ofsted Improvement Plan Implementation	MD	March 24	On track	

Owner

HW

PΒ

Change

None



RISK: Resources to support emerging communities

Due to insufficient resources, there is the risk that the Council is unable to meet the needs of Ukrainian's, Hong Kong nationals, and refugees from other countries leading to escalation of needs, ineffective support and damage to community cohesion.

Existing Controls:

 Child and Adult Safeguarding to protect vulnerable people Ensure all grants are claimed for Ukrainian and Afghan refugees Links established with Uk 	ts in place to prevent and reakdown between hosts and	▲ Current Risk	Target 🛞 Risk on	Target
Mitigating Action	Owner	Date	Status	
Delivery of 17 dwelling capital programme to provide a range of family sized accommodation for Ukrainian and Afghan refugees *9/17 properties completed ar purchase offer agreed on rest.	RH	November 2023	On track	
Implementation of social inclusion and activity events programme	RH	Recurring	On track	

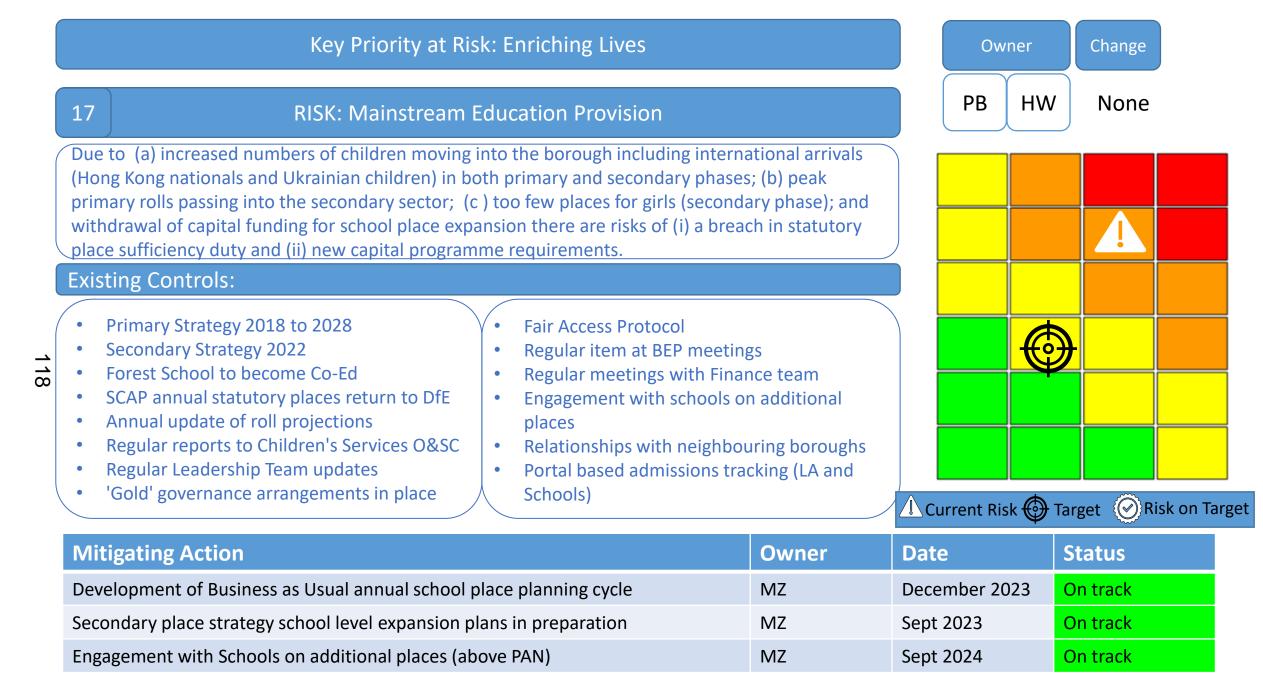
Change

None

Owner

SC

GF



Key Priority at Risk: All

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RISK: Magnitude of change for 2024 Elections

Due to the potential combination of all-out Borough and Parliamentary (two constituencies) with new polling districts, PPC elections and the implementation of the Elections Act , there is a risk of significant additional administrative burdens resulting in delays to voting, disenfranchisement of some voters, breach of duty, legal challenge, reputational damage, Parliamentary, Borough and/or Parish Councils without democratic legitimacy and potential re-run of elections.

Existing Controls:

- Guidance from Electoral Commission for electoral administrators and support from Association of Electoral Administrators (AEA)
- National publicity scheme by Electoral Commission (from Jan 2024)
- Additional Government funding received to support implementation of Voter ID

- Dedicated implementation risk register
- Overall project plan for 2024 elections including parliamentary contingency
- Information publicised on Council website

Ow	ner	Change	
CJ	GE	New	
			<u>I</u>
	¥		

🛆 Current Risk 💮 Target 🛛 🐼 Risk on Target

Mitigating Action	Owner	Date	Status
Association of Electoral Administrators (AEA) health check review	AM	November 2023	On track
Polling Places Review	AM	January 2024	On track
Resource planning	AM	March 2024	On track
Communication of electoral commission changes	AM	Jan – May 2024	On track



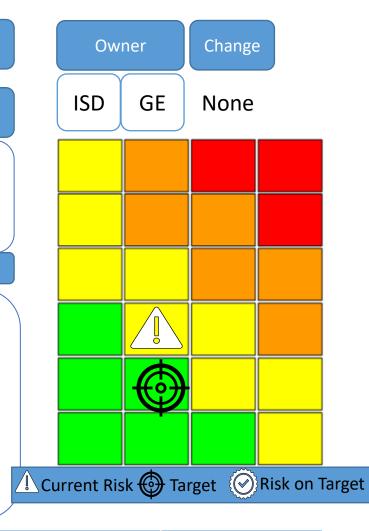
Due to gaps in information governance arrangements and inability to support IT solutions for data retention and deletion (e.g. Mosaic), there is a risk of disclosure of personal sensitive data, and unlawful data retention resulting in individual distress, fines, reputational damage and loss of trust. Subject Access Requests (SARs) not being met resulting in fines, reputational damage and loss of trust.

Existing Controls:

19

- Internal Data and Information Governance (DIG) Board
- Mandatory training for new and existing staff
- Information Security and Acceptable Use
 Policy
- Encrypted equipment
- Secure email
- Document marking scheme

- Performance Monitoring
- Incident Reporting
- Membership of Berkshire DPO Group
- Information Governance Toolkit Assessment
- Guidance from the ICO
- SAR Policies and Procedures
- Monitoring SAR Caseloads
- SAR Reporting into CS Directorate Leadership Team



Mitigating Action	Owner	Date	Status
Information Security & Acceptable Use Policy update	AM	March 2023	Overdue
Implementation of demand management opportunities to reduce SAR requests in children's services	HW	December 2023	On track
Implementation of Information Governance Toolkit Assessment	AM	March 2024	Some issues

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RISK: Meeting Affordable Housing Need

Due the Council or partners delaying or abandoning pipeline projects as well as private developer sites failing to come forward, in turn providing fewer affordable housing contributions, there is a risk there will be insufficient stock to meet Specialist and General Needs accommodation needs leading to increased pressures on the Council's budgets particularly in Place and Growth, Adults Social Care and Children Services as well as poorer outcomes for residents.

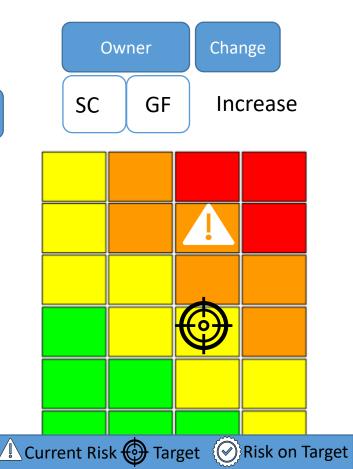
Existing Controls:

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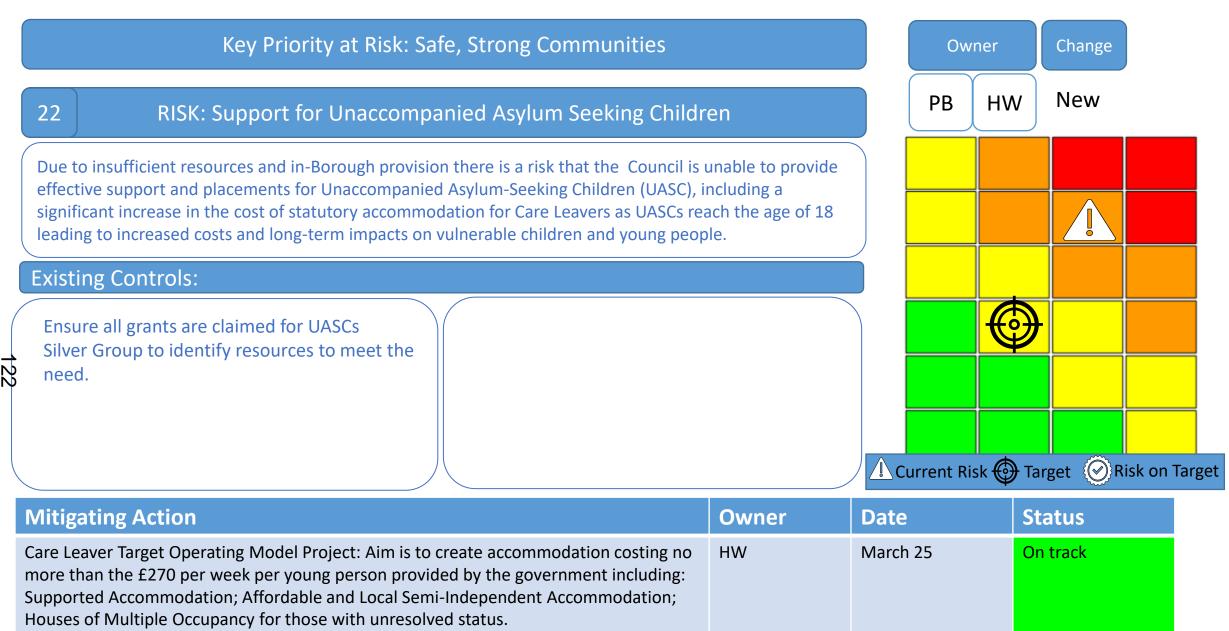
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- Maximising developer contributions in both on-site delivery and S106 commuted sums
- Accessing external grant opportunities through Homes England etc.

- Ensuring pipeline of development for specialist housing
- Assess opportunities in HRA



Mitigating Action	Owner	Date	Status
Understand the financial implications of not delivering sufficient accommodation on Council services and looking for opportunities to create savings through increased delivery	RH	October 2023	On track
Silver groups has been set up to look at the most urgent housing priorities and senior professionals(specialist) workshops being organised to tackle short term housing matters. (Link to Risk 22)	RH	December 2023	On track
Setting the Council's strategic direction through development of new Housing Strategy, Homelessness and Rough Sleeping Strategy and Young People's Housing Strategy with an emphasis on addressing housing need for priority groups	RH	November 2024	On track
Draft Planning policy change to increase the standard and size of affordable housing to met the needs of all residents of the borough including those with additional physical needs	RH	ТВС	Some Issues



Project to Maximise Culturally-Suitable In-House Fostering for UASC.

HW September 24

On track

Likelihood

Score	Level					Description
6	Very High	Certain.	>95%	Annually or more frequentl y	>1 in 10 times	An event that is has a 50% chance of occurring in the next 6 months or has happened in the last year. This event has occurred at other local authorities
5	High	Almost Certain. The risk will materialise in most circumstances.	80 _ 94%	3 years +	>1 in 10 - 50 times	An event that has a 50% chance of occurring in the next year or has happened in the past two years.
4	Significant	The risk will probably materialise at least once.	50 - 79%	7 years +	>1 in 10 - 100 times	An event that has a 50% chance of occurring in the next 2 years or has happened in the past 5 years.
3	Moderate	Possible the risk might materialise at some time.	49 _ 20%	20 years +	>1 in 100 – 1,000 times	An event that has a 50% chance of occurring in the next 5 or has happened in the past 7 years.
2	Low	The risk will materialise only in exceptional circumstances.	5 – 19%	30 years +	>1 in 1,000 – 10,000 times	An event that has a 50% chance of occurring in the next 10 year or has happened in the past 15 years.

Impact

Score	Level		Description
8	Critical	Critical impact on the achievement of objectives and overall performance. Hugh impact on costs and / or reputation. Very difficult and possibly long term to recover.	Unable to function without aid of Government or other external Agency Inability to fulfil obligations Medium - long term damage to service capability Severe financial loss – supplementary estimate needed which will have a critical impact on the council's financial plan and resources are unlikely to be available. Death Adverse national publicity – highly damaging, severe loss of public confidence. Litigation certain and difficult to defend Breaches of law punishable by imprisonment
6	Major	Major impact on costs and objectives. Serious impact on output and / or quality and reputation. Medium to long term effect and expensive to recover.	Significant impact on service objectives Short – medium term impairment to service capability Major financial loss - supplementary estimate needed which will have a major impact on the council's financial plan Extensive injuries, major permanent harm, long term sick Major adverse local publicity, major loss of confidence Litigation likely and may be difficult to defend Breaches of law punishable by fines or possible imprisonment
4	Marginal	Significant waste of time and resources. Impact on operational efficient, output and quality. Medium term effect which may be expensive to recover.	Service objectives partially achievable Short term disruption to service capability Significant financial loss - supplementary estimate needed which will have an impact on the council's financial Medical treatment require, semi- permanent harm up to 1 year Some adverse publicity, need careful public relations High potential for complaint, litigation possible. Breaches of law punishable by fines only
2	Negligible	Minimal loss, delay, inconvenience or interruption. Short to medium term affect.	Minor impact on service objectives No significant disruption to service capability Moderate financial loss – can be accommodated First aid treatment, non-permanent harm up to I month Some public embarrassment, no damage to reputation May result in complaints / litigation Breaches of regulations / standards